#### INTERNATIONAL STANDARD

## ISO/IEC 24734

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# Information technology — Office equipment — Method for measuring digital printing productivity

Technologies de l'information — Équipements de bureau — Méthode de mesure de la productivité d'impression numérique

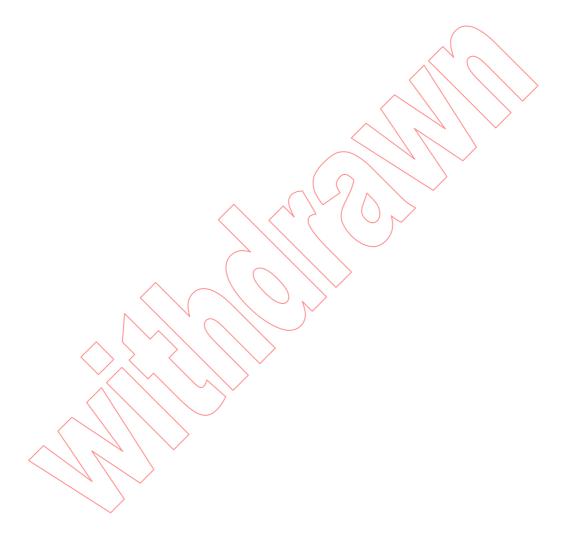


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#### **Foreword**

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work. In the field of information technology, ISO and IEC have established a joint technical committee, ISO/IEC TC 1.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 2.

The main task of the joint technical committee is to prepare International Standards. Draft International Standards adopted by the joint technical committee are circulated to national bodies for voting. Publication as an International Standard requires approval by at least 75 % of the national bodies casting a vote.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO and IEC shall not be held responsible for identifying any or all such patent rights.

ISO/IEC 24734 was prepared by Technical Committee ISO/TC JTC1, *Information technology*, Subcommittee SC 28, Office equipment.



#### Introduction

Many digital printing devices produce printed pages at a different rate than their nominal speed when running with different modes (simplex, duplex, print quality modes), different substrate weight, system environments, applications and file content, and finishing options. The degree to which a reduction in productivity is experienced depends significantly on multiple parameters of the job workflow. The most dominant of the parameters of the job workflow are: system environment, application, and job characteristics such as the number of pages in a set to be printed, single-sided or double-sided output pages, quality mode, number of print sets to be produced, substrate weight/size used, and finishing options, and job content complexities such as monochrome vs. colour, text/vector vs. raster, page scaling and colour conversion. The existing International Standards (ISO/IEC 10561) only address printing throughput for Class 1 and Class 2 printers and (ISO/IEC 14545) only addresses analog copier productivity, therefore both are not suitable for comparing colour printing devices or high-speed page-oriented printing devices with many finishing options and connectivity configurations.

This International Standard provides a general method for measuring the productivity when the above-mentioned job workflow parameters for digital printing devices are taken into consideration. This International Standard also includes a suite of test files, test-platform (hardware and software) setup guidelines, and a procedure to be used for measuring digital printing productivity. It allows manufacturers and buyers of digital printing devices to describe the productivity of various digital printing devices with respect to representative office usage patterns.

### Information technology — Office equipment — Method for measuring digital printing productivity

#### 1 Scope

This International Standard specifies a method for measuring the productivity of digital printing devices with various office applications and print job characteristics. This International Standard is applicable to digital printing devices, including single-function and multi-function devices, regardless of print technology (e.g. inkjet, laser). Devices can be equipped with a range of paper feed and finishing options either directly connected to the computer system or via a network. It is intended to be used for black and white (B&W) as well as colour digital printing devices. It allows for the comparison of the productivity of machines operating in various available modes (simplex, duplex, size of substrates, etc.) and office applications when the test system environment, operating modes, and job mix for each machine are held identical. This International Standard includes test files, test setup procedure, test runtime procedure, and the reporting requirements for the digital printing productivity measurements.

This International Standard is not intended to be used for devices which are not able to print on a media size of A4/8.5"x11" or for devices, which are not able to collate multiple copies of a print.

This International Standard is not intended to replace manufacturer's rated speeds.

The productivity of a digital printing device depends on factors other than the printing device itself. These include, but are not limited to, computer manufacturer and model, central processor type and speed, RAM and hard disk memory capacity and speed, software driver, version of the application being used, operating system, and the type and speed of the communication path from computer to printing device, etc. Because of this, in order to make useful and accurate direct comparisons of printing productivity with this International Standard, the same computer system hardware and software shall be used for measuring the printing devices if for the purpose of being directly compared one to another. For every printing productivity measurement, the basic specifications of the computer hardware and software shall be included with the results of the printing productivity measurement.

NOTE Important note for the use of this International Standard. There are other factors that influence the number of prints that a person can make on a printing device within a defined time period. These factors include typical job portfolio that is printed on a particular printing device, reliability of the system, downtime due to a service call, ease-of-use, (un)load paper during printing, routine maintenance, interaction with other users of the printing device and the network, etc. Such productivity items are not taken into account within the scope or methods of this International Standard.